



## Pangborn FirstService™

Inspections, Maintenance, Parts and Warranties

### **The FirstService Philosophy**

The Pangborn FirstService philosophy represents the standard in service by which the surface preparation industry is judged, providing total care for all of our customers.

We offer the most comprehensive line-up of blast equipment and service programs in the industry. From regular inspections and maintenance, to total responsibility for your operation; Pangborn has the capability to offer everything from a highly customized service package to basic inspection and/or maintenance service.

# PANGBORN FIRSTSERVICE™

## Inspections, Maintenance, Parts & Warranties

Pangborn has designed multiple programs that allows our customers to choose the level of service that they need. Starting with customers that require the least amount of service and moving towards total maintenance outsourcing, Pangborn offers the following programs:

### **In-House Training of Your Maintenance Staff**

Have Pangborn's certified specialists train your maintenance department and operators with a program that is tailored to your specific application and unique needs.

### **Pangborn Preventative Maintenance (PPM)**

Limit downtime by having Pangborn perform regularly scheduled inspections. A detailed report identifying parts that need replacing is prepared for your maintenance or purchasing department. Also, a detailed checklist showing the condition of the equipment is prepared.

### **Pangborn Remedial Maintenance (PRM)**

Keeps your equipment at optimum efficiency by adding the repair or replacement of normal wear items by Pangborn's certified specialist to the PPM program as well as make critical machine adjustments and alignment.

### **Maintenance Outsourcing**

Provides the most comprehensive package offered! Pangborn will provide inspection and maintenance services at predetermined intervals. Emergency service can also be provided.

## **EXCLUSIVE PANGBORN WARRANTIES**

### **Standard One Year Warranty**

We offer a standard one year warranty on all new equipment.

### **Extended Warranty**

For longer term protection, we offer optional extended warranties.

### **“Up-Time Warranty”**

Already standard on several new products, a minimum “up-time” guarantee is an available option on new equipment.

### **Wear Parts Warranty**

Covers all wear parts for quality and workmanship.

FirstService is designed to help protect your equipment investment by maximizing equipment up-time and optimizing performance on blast equipment and related accessories.

Please contact us for more information or visit us at [www.pangborn.com](http://www.pangborn.com).

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